

ROOT CAUSE ANALYSIS FOR BUSINESS

Strategy!!!

How to get to the root of problems, and reducing repetitive problems!

13th - 14th August 2024

12th - 13th November 2024

Kuala Lumpur (In-Person) / Online Training

Major Benefits of Attending

By end of this course, delegates will be able to:

- **RECOGNISE** problems and **PREVENT** recurrence of those problems by looking at real root causes
- **UNDERSTAND** Standard problem-solving methodology
- **RECORD** and **COMMUNICATE** progress during your problem-solving project
- **PROVIDE** a common language and approach to solving problems
- **USE** a data-based approach to ensure problems are correctly identified and eliminated
- **UNDERSTAND** how to use analytical tools such as *Fish Bone* to manage problems

Course Methodology

Client has the option to choose to participate either below method.

Online Training : *This course will be conducted via Zoom.*

Kuala Lumpur Hotel : *This course will be conducted at the hotel with the trainer on site. Participants will need to bring their own laptop. Lunch/Dinner and 2 networking breaks will also be provided.*

Why you Should Attend?

Every day, problems arise in your business that increase costs, impact customer satisfaction and cause delays. These problems cause employee frustration and pull them away from more meaningful work. Many of these problems result from lingering problems that are not fully resolved due to ineffective problem solving.

Common problems that organizations encounter include improper problem statements, lack of team participation, poor understanding of the current process, lack of data collection and analysis, not getting to the root cause, lack of follow-up on improvements, and lack of data validation after improvements.

This course will help you address these common pitfalls to help you be more successful at problem solving and help you succeed at work.

Who Should Attend?

This course is designed for Directors, CEOs, Head of Departments, and Managers of all levels, engineers, process improvement specialists (Lean and Six Sigma), quality department personnel and business owners.

And anyone involved with solving problems and improving processes.

Organized by:



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