

ROOT CAUSE ANALYSIS – PROACT BASED APPROACH

ROAD TO OPERATIONAL EXCELLENCE

26th - 28th August 2019
The Ritz-Carlton, Kuala Lumpur, Malaysia

Free Take Away

Participants will receive for all courses: A full participant's manual with copies of all PowerPoint slides and supporting notes, copies of all worksheets and group activities and photographic copies of any relevant flipchart or whiteboard notes and projects of your own which will include case studies and other interactive activities.

Major Benefits Of Attending – You Will Be Able To:

- **UNDERSTAND**, construct, map, implement and monitor the “Root Cause Analysis methodology”
- **UNDERSTAND** and practically deploy the right techniques associated with Root Cause Analysis (RCA)
- **IDENTIFY** where and when RCA can be used effectively and efficiently for best results
- **BUILD** and engage the RCA team to provide true evidence, tangible solutions to what appears to be chronic business issues
- **TRAIN** others in the RCA methodology and associate accountability
- **PROVIDE** the opportunity for financial saving and ROI
- **TRANSFER** knowledge and expertise to new joined staff
- **COMPLY** to the organisation's standards and processes

Why you Should Attend?

This is a fast paced, highly interactive and activity packed workshop that will open your eyes to the latest effective root cause analysis methodologies.

Furthermore, you will learn to build mind-set and productive workplace relationships, settle more confidently into your own 'comfort zone' as a manager, leader and champion of change not to mention gain control of events around you and shape them to meet the right objectives.

You will know how to respond to and manage resistance, fear, conflict and stress during errors and problems, harnessing the power of investigations and data analysis and using it to drive higher and greater performance of the overall organization.

You will be able to come up with your own version of a systematic approach for your continuous learning and improvement about the subject and undergo important self-discovery, situational understanding and some important perception shifts that will help you think differently about the way people interact, learn and grow together.

Finally, you will increase business profitability, credibility and efficiency by attending this event.

Who Should Attend?

Executive managers; senior managers; section managers; superintendent; engineers; technicians; OEM; contractors; suppliers of:

- ✓ Operations
- ✓ Production
- ✓ Maintenance
- ✓ Reliability)
- ✓ Procurement & logistic
- ✓ Research & development
- ✓ Health, safety and environment
- ✓ Project management
- ✓ Infrastructure & building & commissioning; decommissioning

Across the heavy industry

Organized by: _____

