

# Business Process Re-engineering Masterclass

Setting up a Business Process Re-engineering framework and making good and correct use of Business Process Re-engineering models and tools.

11th – 12th April 2019  
The Ritz-Carlton, Kuala Lumpur, Malaysia

## Major Benefits Of Attending:

- **IDENTIFY** what is involved in process modeling in business process re-engineering
- **UNDERSTAND** the meaning of BPR and be able to put it in context
- **LEARN** how to put business process re-engineering into practice
- **IDENTIFY** which business process re-engineering set you should use in your organization
- **MASTER** how roles and responsibilities link to a business process
- **GAIN** an understanding of process mapping, how to construct and interpret a process map and why do we use it
- **USE** process improve techniques to transform business processes
- **MAXIMISING** competitive advantage through radical redesign

## Why you Should Attend?

By attending this two-day workshop Participants will improve their ability to identify improvement opportunities through process management and customer satisfaction. They will learn a systematic approach to identify process constraints, analyse and redesign the process for better streamlining and efficiency, and recommend potential measures to improve work processes so as to reduce wastage or non-value activities.

## Who Should Attend?

This course has been designed for experienced Business Process Management specialists such as:

- ✓ CEOs, CFOs, VPs, Managing Director / Strategy Decision Makers
- ✓ Business Managers
- ✓ Business Process Analysts
- ✓ Process Owners
- ✓ Business and Systems Analysts
- ✓ Information Technology Professionals
- ✓ BPM Project Leaders
- ✓ BPM Project Team Members and Quality Specialists
- ✓ Enterprise architects

Organized by: \_\_\_\_\_

