

# Best Practice ISO9001:2015 Quality Management & Organizational Excellence

Implementing ISO based Quality Management Strategies into your organization to supercharge your business

10th - 11th April 2019  
The Ritz-Carlton, Kuala Lumpur, Malaysia

## Free Take Away

All delegates will receive articles on topics such as "Succession Planning Details", "Talent Management Strategies", "Transformation Change Concept" and "Management Organization Trends".

## Major Benefits of Attending:

- **UNDERSTAND** all changes that has become effective with the new standard
- **DISCOVER** ways to align business strategy to QMS quality system objectives, key performance measures and goals
- **IDENTIFY** techniques to apply management's increased responsibility for market and risk analysis
- **LEARN** advanced Problem-Solving Tools and Methods, to achieve Organizational Excellence
- **APPLY** "Risk-based thinking" - Risk assessment/mitigation Best Practice strategies
- **STUDY** "Holistic" Supplier Risk evaluation within ISO 9001:2015
- **UNDERSTAND** the importance of collection Voice-of-the-Customer data
- **LEARN** how to apply all new Internal Auditing implications of the new standard ISO 9001:2015
- **ACHIEVE** Best Practice Guidance for effective preparation for upcoming ISO Third Party Certification/ Transition Audits
- **CREATE** a strategic QMS Process Management Plan
- **LEARN** how to apply all new Internal Auditing implications of the new standard ISO 9001:2015

## Why you Should Attend?

This Two-Day seminar reviews and summarizes all ISO9001:2015 requirements and implications, impact towards management and reveals best practice strategies to use ISO 9001:2015 principles to create Organizational Excellence. The seminar enables participants to apply ISO 9001:2015 to better analyze financial situations, determine and evaluate risk properly, and employ knowledge management tools and techniques in resolving organizational challenges.

Participants will learn how to use the new ISO9001:2015 standard to better motivate and evaluate staff; how to manage human resources according to the ISO9001:2015 requirements, and how to develop measurement systems to determine organizational improvement. The focus is also on identification of what ISO 3rd Party Registrars are looking for when auditing organizations on the new ISO 9001:2015 and will provide. The Seminar will also focus on the perspective of introduction into the process auditing approach. A Lead Auditor, Internal Auditor, Supplier Auditor, and Trainer for ISO9001:2015 based Quality Management Systems will facilitate the Seminar/Workshop with "Hands-On" 3rd Party Certification audit experience will facilitate the seminar.

## Who Should Attend?

- ✓ Quality Managers, Quality Professionals/ Consultants
- ✓ ISO Coordinators/Quality Management Representatives
- ✓ ISO and Quality Coordinators/ Representatives
- ✓ Internal Auditors, Engineers and Supervisors involved in managing ISO QMS Implementation
- ✓ Management Decision Makers, CEO's, who want to start implementing a QMS based on ISO 9001:2015
- ✓ Employees leading the effort of upgrading QMS from ISO 9001:2008 to ISO 9001:2015
- ✓ Anyone interested in the latest development in the field of Quality System Management
- ✓ All industries and public sectors decision makers

Organized by: \_\_\_\_\_

