

LEAN EXCELLENCE: THE ROOT CAUSE MASTERCLASS

Giving Businesses a Competitive Edge Through
the Application of Continuous Improvement
Methodologies

PROGRAM LEVEL
INTERMEDIATE TO ADVANCE LEVEL

24th & 25th August 2017
Kuala Lumpur, Malaysia

THE COURSE WILL BE AIMED
AT REMOVING WASTE AND
UNNECESSARY COSTS FROM
THE ORGANISATION

Major Benefits Of Attending

By end of this course, delegates will be able to:

- **UNDERSTAND** lean tools and methodologies
- **REDUCE** cost in a more effective way
- **DEVELOP** expertise based on a solid structural, conceptual and practical background
- **APPLY** out-of-the-box thinking to tackle strategic, tactical and operational issues
- **REMOVE** waste and unnecessary costs from the organisation
- **ENGAGE** with our high-level faculty, international guest C-level facilitators
- **LEARN** not only from the faculty, but also through the interaction and exchanges of experience between participants
- **WORK** alongside experienced people from diverse backgrounds – and you can actively choose who you mix with by choosing different
- **IDENTIFY** the root cause or causes of an issue so permanent solutions can be established
- **DEVELOP** a problem solving culture by using a simple, logical and repeatable, step by step approach to problem solving
- **INCREASE** their confidence and ability to address and solve problems
- **IDENTIFY** and **SOLVE** the right problem the first time
- **INCREASE** in Productivity, Usable Space, Flexibility, Employee Morale / Safety and Customer Satisfaction
- **DECREASE** in Lead times, Work in Process, Defects and Reworks, Inventory and Breakdowns and Changeover Times

DELEGATES
ARE REQUIRED
TO BRING
THEIR OWN
LAPTOP FOR
THIS COURSE

Why you Should Attend?

The root cause analysis is the “evil at the bottom: that sets in motion the entire cause-and-effect chain causing the problems. Reaching to cause with fewer resources and minimized wastage is where lean is involved.

This 2-day intensive course will be filled with group discussions, exercises, and case studies that will lead you to be able to apply the appropriate technique and tools to address a specific problem. You'll be able to find out the underlying cause of an incident know what is the problem, why did it happen, and what will be done to prevent it from happening again, with minimized wastage and least resources.

Who Should Attend?

This training promotes a shared standardized approach and soft skill tools which would enable any organization to solve problems permanently and continuously improve performance indicators. Anyone interested in acquiring or improving advanced problem-solving skills will benefit from this course including individuals responsible for continuous improvement, solving maintenance and reliability problems and preventing future occurrences of equipment and system failures. This includes:

- ✓ Frontline Employees
- ✓ Maintenance and Production Supervisors
- ✓ Managers
- ✓ Vice presidents
- ✓ Company auditors
- ✓ Planners

Organized by: _____



WE SOLVE YOUR PUZZLE